



This Jellyfish Help PDF can tell you how to fix problems such as:

- **files are moving after you save them** (make sure they did not just move alphabetically, that is how they are organized)
- **files you created are not saved and are not there when you reopen Jellyfish**
- **Jellyfish is not allowing you to rename files**

This problem stems from an old bug that was in the first version of the software but has since been fixed. However, if you used an early version of Jellyfish, you may have been allowed to save files with illegal filenames. You can fix the problem and then it won't happen again because we have fixed the bug that allowed illegal filenames to be saved in the first place.

What is happening is that a file (or more likely) a folder in your filing system has an illegal name and it is affecting the alteration of files listed below it in the filing system. An illegal file name causes a file or folder to be represented differently on your hard drive, where your data is stored, from how it is displayed in Jellyfish. This disparity between the names causes the problems that you are experiencing.

There are three things that cause this discrepancy:

- 1. File / Folder Name is Too Long:** If an object's name is longer than 27 characters, only the first 27 characters are stored on your hard drive, although the entire name is displayed within Jellyfish.
- 2. Illegal Characters:** The Windows operating system does not allow files to be stored with the following characters: \:*?<>|. If an object name contains any of these characters, they will not be stored in the hard drive name.
- 3. Duplicated Files:** If an object has the same name as another object stored in the file manager, then on the hard drive an additional character will be added to the file name so the objects can be differentiated. The extra character is a number (e.g., TRAF and TRAF2), and is not displayed in Jellyfish.

You can examine your data on your hard drive to see if such a discrepancy exists.

Typically, your data is stored on your hard drive in the following location:

On a PC:

C:\Program Files\Jellyfish (or Biowire if you started with an older version)\Users\username

On a Mac:

Applications\Jellyfish (or Biowire if you started with an older version)\Users\username

A filing system exists in your Users folder, like that in Jellyfish. Look at the files and

folders that are parents (and grandparents) to the file that is demonstrating the problem. One of these files will probably have a naming discrepancy - with either fewer characters (truncated name, missing punctuation) or additional characters (additional number) than the name that is displayed in Jellyfish. This file is the culprit.

Rename this problem file in Jellyfish (not in your Users folder) and check to make sure the name is correctly represented in your Users folder. Check all your files, there is likely to be more than one with a naming problem.

After this fix, all subfiles should regain their functionality, including renaming!
And the saving problems should also disappear.